



Crown Coaches Pty. Ltd. has developed its own company-wide policies and programmes to protect and conserve Australia's environment.

Crown Coaches Pty. Ltd. is an industry leader when it comes to the investigation, acquisition and deployment of the latest Environmental measures. Crown Coaches won the Bus Industry Confederation National Award – Environment and Innovation in 2009.

Crown Coaches operates out of a depot in Nunawading and transports customers to destinations around Melbourne and Australia. We believe that sound environmental policies contribute to our overall competitive strength whilst benefiting our customers, our employees and the wider community.

Crown Coaches aims to minimise the effects of our business operations on the environment by pursuing, obtaining and implementing environmentally sustainable solutions.

Crown Coaches has and will continue to:

- comply with all applicable legal and statutory environmental obligations
- investigate and promote the adoption of ecologically sustainable work practices and operations
- prevent the pollution of the environment as a result of work practices and operations
- monitor, review and improve current environmental measures already implemented
- use materials and resources efficiently
- provide information regarding our environmental initiatives through our website
- give our employees resources to actively adopt our policies.

ALL
VEHICLES
SEAT-BELTED

Crown Coaches Pty. Ltd.

79 Norcal Road

Nunawading, Victoria 3131

Phone: (03) 9845 1400 | Fax: (03) 9845 1450

Email: info@crowncoaches.com.au

www.crowncoaches.com.au



We empower our employees to strive for our environmental goals and ask them to:

- understand and comply with environmental policies and procedures
- encourage a culture of environmental responsibility at work by reducing consumption of water and resources
- reduce, reuse and recycle where possible
- limit greenhouse gas emissions by intelligent use of electricity and an efficient driving style.

In addition to investing in hybrid and electric vehicles, several other environmental measures are taken:

- Approximately 200,000 litres of water capacity captured from our roofing
- Captured water is utilised for bus washing, saving approximately 3000-5000 litres of water per day
- Bus wash water is recycled and grey water is used for toilet flushing
- Engine oil, workshop rag and parts recycling
- Cardboard and paper recycling
- Paperless faxing
- Wind powered lighting
- LED and CFL lighting where possible
- Natural lighting utilised where possible with laserlight (opaque roofing) in the workshop and undercover parking, in addition to automated lighting
- We are the only company in Eastern Melbourne to have installed a permanent Adblue bowser and tank system. Adblue is a urea based compound used in our Euro 5 and hybrid vehicles to decrease exhaust nitrous oxide and particulate levels
- Crown Coaches takes part in Earth Hour every year and actively promotes environmental awareness via www.crowncoaches.com.au



You can request a quotation or submit a booking via our website:

www.crowncoaches.com.au

or call us direct on **(03) 9845 1400** between 6am and 6pm weekdays.



How to book

To book a vehicle, simply phone or email (via the booking/quotation page on our website) and tell us the proposed date, the destination, pick-up and return times, number of passengers and the day(s) of the week required (if the date of travel is unknown).

Our office is open between 6am and 6pm weekdays and a 24-hour paging system ensures a swift response to all enquiries. Deposits are generally not required and payment can be arranged on the day.

For your convenience we accept payment by phone using Visa or MasterCard. On approval, regular clients are able to utilise a monthly account system.

For more information, please contact us.

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